GOVERNMENT OF INDIA

OFFICE OF REGISTRAR OF NEWSPAPERS FOR INDIA

9TH Floor, Soochna Bhavan, CGO Complex, Lodhi Road, New Delhi - 110003

New Delhi, Dated: 10/07/2019

TENDER DOCUMENT

For award of annual contract for maintenance of Computers, printers, scanners, server and computer peripherals belonging to Office of Registrar of Newspapers for India.

BRIEF INFORMATION ON BID DOCUMENT

1.	Tender F. No.	F. No. 12/04/2009- Store/ RNI
2.	Duration of Contract	Initially for one year from the date of award of contract
<u></u>	Last date and time of submission	03:00 Hours on 19 .07.2019
4.	Date of Opening of Technical Bids	10:00 Hours on 22.07.2019
	Date of opening of financial bids for technically qualified bidders	To be notified later
6.	EMD	Rs.10,000/- (Rupees Ten thousand only)
7.	Cost of Tender document	NIL
8.	Total Number of pages of Tender Document	
9	Address and Venue for the submission	Tender Box kept at Dak Counter, O/o R.N.I.
	of Tender document	9 th Floor', Soochna Bhavan, CGO
!		Complex, New Delhi

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GOVERNMENT OF INDIA

OFFICE OF REGISTRAR OF NEWSPAPERS FOR INDIA

 $9^{ extsf{TH}}$ Floor, Soochna Bhavan, CGO Complex, Lodhi Road, New Delhi - 110003

New Delhi , Dated :10/07/2019

NOTICE INVITING TENDER

<u>Annual Maintenance contract for</u> maintenance of Computers, printers, scanners, server and computer peripherals belonging to Office of Registrar of Newspapers for India, 9th floor, Soochna Bhavan, New Delhi-110003

SEALED tenders on behalf of the President of India, are invited under Two Bid System i.e. Technical Bid and Financial Bid from reputed/registered, experienced Companies/Firms/ Agencies dealing in maintenance of Computers, printers, scanners, server and computer peripherals, on the terms and conditions enumerated in the following paragraphs. The period of Annual Contract for annual maintenance will be initially valid for one year from the date of award of the contract and may be further extended for one year.

The complete Tender Document can be downloaded from the website of this Office (www.rni.nic.in)

2. The Earnest Money Deposit (EMD) of Rs.10,000/- (Rs. Ten thousand only), refundable (without interest), should be necessarily accompanied with the quotation of the Firm in the form of Demand Draft/Pay Order drawn in favour of "D.D.O., R.N.I., Min. of I&B, New Delhi", (failing which the tender shall be rejected summarily) along with other requisite documents has to be submitted in the Tender Box kept at office of RNI Dak Counter, 9th Floor, Soochna Bhavan, CGO Complex, Lodhi Road, New Delhi.

The last date of receipt of tender is 19/07/2019 AT 0300

The Technical Bids will be opened by the Tender Opening Committee of the

Office on 22/07/2019 at 10:00 hours.

(Himani Sarad)

(Deputy Press Registrar)

Office of RNI

GOVERNMENT OF INDIA

OFFICE OF REGISTRAR OF NEWSPAPERS FOR INDIA

9TH Floor, Soochna Bhavan, CGO Complex, Lodhi Road, New Delhi - 110003

INSTRUCTIONS TO THE BIDDERS

1 GENERAL INSTRUCTIONS

For the Bidding/Tender Document Purposes, Office of RNI shall be referred to

as 'Client' and the Bidder/Successful Bidder shall be referred to 'Contractor' and/ or Bidder or interchangeably.

The tender document can be downloaded from the websites of this Office web site www.rni.nic.in

- While all the efforts have been made to avoid errors in the drafting of the tender document, the Bidders are advised to check the same carefully. No claim on account of any errors detected in the tender documents shall be entertained.
- All Bidders are hereby explicitly informed that conditional offers or offers with deviations from the conditions of Contract, bids not meeting the minimum eligibility criteria, Bids not accompanied with EMD of requisite amount/format, or any other requirements, stipulated in the tender documents, are liable to be rejected.
- 3. For all purposes of the contract including arbitration there under, the address of the bidder mentioned in the bid shall be final unless the bidder notifies any change of address by a separate letter sent by registered post with acknowledgement due to this Office. The bidder shall be solely responsible for the consequences of any omission or error to notify any change of address in the aforesaid manner.

- 4. The contract shall be awarded to the selected bidder(s) on fixed rates for annual maintenance from the date of the award of the contract. However, the contract may be extended for further period of one year, if mutually agreed by both the parties.
- 5. The rates may be quoted as per Annexure-I, Taxes (GST if any, may be specifically and separately indicated in the quotation. In case of no separate mention of VAT/Service Tax, Rates will be presumed to be all inclusive & assessment will be made accordingly.

2 MINIMUM ELIGIBILITY CRITERIA

The following shall be the minimum eligibility criteria for selection of bidders :

Experience:

The Bidder shall have experience in the similar field in the Ministries/Departments/ Government Organizations for the last three (3) years.

Documents supporting the Minimum Eligibility Criteria to be attached with bid

document:

In proof of having fully adhered to minimum eligibility criteria at 2.1(a), following

Documents shall be acceptable with the bid documents:

- (a) Self-attested copy of registration certificate of agency for the similar job;
- (b) Self-attested copy of PAN Card/TIN number;
- (c) Self-attested copy of VAT, GST Registration Certificate;
- (d) Self-attested copy of Service Tax registration Certificate;
- (e) Self-attested copies of the award letter from 3 Ministries/Departments/Govt. Organizations for the last three (3) years.

(f) Self-certification to the effect that the firm has not been banned/black listed by any Ministry/Department in the past.

3. EARNEST MONEY DEPOSIT:

3.1 The units registered with Micro & Small Enterprises (MSE) as defined in MSE procurement policy issued by Deptt. of Micro & Small and Medium enterprises, or are registered with central purchase organization or the concerned Ministry or Department shall be exempted from the payment of Earnest Money as defined under Rule 170 of General Financial Rules (GFR), 2017. In such case, copy of the certificate showing registration with the above mentioned institutions to be enclosed along with the bid.

In case the unit is not covered under 3.1 above, it shall submit the offer along with an Earnest Money Deposit (EMD), refundable, of Rs.10,000/- (Rupees Ten thousand only) in the form of Demand Draft/Pay Order drawn in favour of "D.D.O, RNI, Min. of I&B, New Delhi" failing which the tender shall be rejected out rightly.

Any request by the bidders to consider their EMD furnished by them to this office for any other contract/tender cannot be considered as EMD for this tender.

Bidders shall not be permitted to withdraw their offer or modify the terms and conditions thereof. In case the bidder fails to observe and comply with the stipulations made herein or backs out after quoting the rates, the aforesaid bid security shall be forfeited to the Government.

No claim shall lie against the Government/Department in respect of erosion in the value or interest on the amount of earnest money deposit or security deposit i.e. no interest will be payable in EMD.

The EMD may be forfeited in the following cases:

If the bidder fails to accept the award letter based on his offer (bid) and within the prescribed time;

4 VALIDITY OF BIDS

Bids shall remain valid and open for acceptance for a period of 60 days from the last date of submission of bids; In case, client call the bidder for negotiation then this shall not amount to cancellation or withdrawal of original offer which shall be binding on the bidder; The client may request for extension for another period of 60 days, without any modifications and without giving any reasons thereof. No representation for the enhancement of the prices of the accepted tender or alteration of the terms and conditions will be entertained.

5 PREPARATION OF BIDS

Language: Bids and all accompanying documents shall be in English or in Hindi.

Technical Bid:

Technical Bid should be prepared as per the instructions given in the Tender Documents along with all required information, documents in support of the minimum eligibility criteria, valid EMD of requisite amount, Technical Bid Submission Form duly signed by the person authorized to sign the tender bids; Earnest Money Deposit of Rs.10,000/- (Rs. Ten thousand only)

All self-attested supporting documents in proof of having fully adhered to minimum eligibility criteria as referred above.

Financial Bid:

Bidder shall prepare the financial Bid in the Price Schedule as provided in the Tender Document.

6 SUBMISSION OF BIDS

The Bidding Firms have to submit the tenders in two bid system

- (i) Technical Bid and
- (ii) Financial Bid

The interested agencies are advised to submit two separate sealed envelopes super-scribing "Tender for maintenance of Computers, printers, scanners, server and computer peripherals in Office of RNI"(separately mentioning Technical Bid & Financial Bid on each envelop) ". Both sealed envelopes should be kept in a third sealed envelopes super scribing "Tender for maintenance of Computers, printers, scanners, server and computer peripherals in Office of RNI" and dropped the same in the Tender Box kept at office of RNI, Dak Counter, 9th Floor, Soochna Bhavan, CGO Complex, Lodhi Road, New Delhi.

The Earnest Money Deposit (EMD) of Rs.10,000/- (Rupees Ten thousand only), refundable (without interest), should be necessarily accompanied with the Technical Bid of the agency in the form of Demand Draft/Pay Order drawn in favour of D.D.O, RNI, Min. of I&B, New Delhi" failing which the tender shall be rejected summarily.

The Bid shall be submitted not later than 0300 hours of 19/07/2019 addressed to DPR(Admn.) o/o RNI, 9th Floor, Soochna Bhavan, Lodhi Road, New Delhi". Bids must be submitted within date and time stipulated in the Tender Document. No Bid shall be accepted after the specified date and time. The tender shall be completed in all respect and should be signed with date by the Authorized Signatory of bidder with company stamp on all the pages of this tender.

7 BID OPENING PROCEDURE

The Technical Bids shall be opened on 22.07.2019 at 10:00 hours by the Tender Opening Committee in the presence of such bidders, who may wish to be present themselves personally or through their representatives.

The Financial Bids of only those bidders, who qualify at Technical Bid stage, shall be opened by the Committee authorized for the purpose. The date, time and venue of opening of the Financial Bids shall be intimated to the technically qualified bidders in due course.

Absence of bidder or their representative shall not impair the legality of the opening procedures. After opening of the Technical Bids and verifying the EMD amount, the technical bids shall be evaluated later to ensure that the bidder meets the minimum eligibility criteria as specified in the Tender Document.

Bids shall be declared as valid or invalid based on the preliminary scrutiny, i.e. verification of EMD, by the Tender Opening Committee. However, detailed evaluation shall be done only in respect of valid Bid,

The date fixed for opening of bids, if subsequently declared as holiday by the Government, the revised date of schedule will be notified. However, in absence of such notification, the bids will be opened on next working date, and time remaining unaltered.

8 CLARIFICATION ON TECHNICAL BID EVALUATION:

The Technical Bids shall be evaluated based on the available documents submitted by the bidder. To assist in the examination, evaluation and comparison of the bids, and qualification of the bidders, the client may, at its discretion, ask any bidder for a clarification of its bid. Any clarification submitted by a bidder that is not in response to a request by the client shall not be considered. The client's request for clarification and the response shall be in writing.

confirmation/clarification from the issuer agency, on the supporting documents submitted by the bidder.

9 TECHNICAL BID EVALUATION (SEGREGATED TYPE)

The bidder(s) who will qualify in the technical evaluation stage shall only be called for opening of Financial Bids. The date, time and venue of opening of the financial bids shall be intimated to the technically qualified bidders.

10FINANCIAL BID OPENING PROCEDURE

The Financial Bids of all the technically qualified bidders shall be opened on the appointed date and time in the presence of the qualified bidders/their representatives, who choose to be present at the time of opening of the financial bids. Absence of bidders or their representatives shall not impair the legality of the process.

The financial bid price, as indicated in the financial bid submission form of each bidder shall be read out on the spot, however, it shall be clearly stated that the final financial bid prices would be arrived at after detailed scrutiny/correction of arithmetical error in the financial bid.

If there is a discrepancy between words and figures, the amount in words shall prevail.

11RETURNING OF EARNEST MONEY DEPOSIT (EMD)

The Earnest Money Deposit of the unsuccessful bidders in the Technical Bid evaluation stage shall be returned after opening of the eligible Financial Bids.

The Earnest Money Deposit of the unsuccessful bidders in the Financial Bid evaluation stage shall be returned on award of contract to the successful bidder.

The Earnest Money Deposit (EMD) of all the bidders shall be returned, in case of cancellation of Tender after the opening of Technical Bids and prior to opening of financial bids.

(GENERAL CONDITIONS OF CONTRACT)

12PERFORMANCE SECURITY DEPOSIT (PSD)

The successful bidder must give an irrevocable Bank Guarantee @ 5% of contract value as performance guarantee in the form of Fixed Deposit Receipt (FDR), Bank Guarantee made in the name of the Company/Firm/Agency but hypothecated to the DDO, Office of RNI, Min of I&B, New Delhi within fifteen days of the award of the Contract. The PSD shall remain valid for a period of 15 (12+3) months from the date of commencement of the contract. The PSD would be refundable only after successful completion of the contract. In case, the contract is further extended beyond the initial period, the FDR will have to be accordingly renewed by the successful tenderer.

The Performance Security Deposit (PSD) will be forfeited by order of the Competent Authority in this office in the event of any breach or negligence or nonobservance of any terms & conditions of the contract or for unsatisfactory performance.

13COMMENCEMENT OF SERVICES

The contract shall become legally binding and in force only upon: /13.1 Submission of Performance Security Deposit

The successful firm will be required to start working immediately from the date of award of the Contract. This office shall, however, has the right to terminate the contract at any time.

14 Scope of the work

The contractor shall provide maintenance service to keep the said Hardware/equipment covered under this contract, as specified in Annexure 'A', in good condition and efficient working order. In addition to this the contractor should provide the service consisting of monthly preventive and corrective maintenance (periodically) for each machine/equipment and should get verified from authorized official of this office. He should also carry out necessary repairs and provide SUITABLE replacement (equivalent or higher configuration) of

defective part(s) / equipments as may be required, when the downtime of equipment exceeds 24 hrs. Title of the released parts shall pass on to the contractor i.e. released part due to replacement becomes the property of the Contractor

The staff deployed shall be qualified to maintain equipments (preferably having standard certification issued by Microsoft - MSCE, Cisco - CCNE or other standard certifications).

The AMC is comprehensive i.e. no cost of parts replaced by contractor will be borne by this office (RNI), these parts also includes PRINTER HEAD and other parts, but excludes consumables. It will be contractor's responsibility that after repair of defective P.C, the data should be restored to its previous state and the same will be verified by the RNI's officials. The scope of the work also includes installation of operating System (viz. Windows, UNIX, Linux etc.) on the computers. The contractor shall also ensure proper maintenance and smooth functioning of network and its components including Cable, Crimping, I/O box, Switches, Hubs etc. The calls registered by users must be attended promptly and if they are not rectified within 24 Hour time the contractor shall provide a suitable replacement for the defective PC/equipment. Maintenance of all the records pertaining to these would be the responsibility of the vendor. Office of RNI shall have the right to associate its personnel with the entire work in all its phases with a view to develop their skills and understanding of systems. The contractor shall provide such personnel with all necessary information and facilities. Details of PCs, Peripherals, Networking equipments and their details are enclosed as Annexure 'A'. The exact list of items to be covered under the maintenance agreement may vary and the same will be decided representatives of respective depots/ office and bν representative of the contractor.

15 Inspection of equipment

Contractor may inspect and see the condition of all the computer, peripherals and networking before tendering. No complaint after submission of offer about condition of computer will be entertained.

16. Movement of equipment

Office of RNI has the right to move a Computer System or other equipment within the Office of RNI. This equipment however will continue to be under AMC at the new location.

17. System of call registration

(i) After logging of calls by user, the Calls shall be attended within 2 Hrs from the time of booking. These calls can be booked by users either telephonically, e-mail, through letter, registers or any similar modes. These must be rectified within 24 Hrs or suitable replacement must be provided within the time schedule. Non compliance of this will attract a penalty. No traveling, boarding or other expenses shall be borne by this office for attending the failure or maintenance. The firm must provide a facility for prompt call answer/attending mechanism or manual system to ensure registration of call.

18. Penalty for down time

If the equipment proposed in AMC is nonfunctional for more than 24 Hrs then a pro-rata penalty per day will be deducted, minimum of which will be three times the amount for every day or part of the day on pro-rata basis. In case if a server or networking equipment is nonworking the penalty will be charged cumulatively on and all the equipment(s) which are idle because of server/network equipment downtime. If any equipment is out of order / nonfunctional for more than 7 days, then office of RNI has the right to get the faulty equipment repaired through some other agency at the RISK AND COST OF THE CONTRACTOR.

19. Provisions of tools and Spares

The contractor must provide tools and spare parts necessary for carrying out maintenance and repair work viz. LAN Testing Meter, Hard disk (external and internal), CD / DVD writer (external and internal), LAN cards, Crimping Tool, Punching Tool, Screw Driver Kit including Pliers, Cutter, Knife, Multi Meter, Pen drive etc.

20. Addition / Deletion of

Office of RNI reserves the right to add or remove any equipment during the contract from the maintenance contract and the charges of the same will be added or deleted on pro rata basis. Office of RNI reserves the right to shift full/part of PCs/Printers within its office premises and send to outside, temporarily or permanently. If permanent shifting of any PC/Printer which is covered under AMC

no further payment will be made to such PC/Printer for remaining period.

21 TERMS & CONDITIONS

No increase in amount shall be considered at all during the currency of the Contract.

No other charges like transportation fare etc., will be payable.

The firm should have PAN Card, VAT/ GST registration and Service Tax Registration and other requisite government clearances that are necessary for carrying out such work.

Name of the proprietor, Residential and official Address and Telephone numbers of the firm to be given on the letterhead of the firm.

Selected Firm shall be required to inspect all the Computers, printers, scanners, server and computer peripherals and put these into operation immediately failing which the contract may be cancelled without assigning any reasons and the security money deposited by the contractor shall be forfeited.

The work is to be carried out in the premises of this office. The work which cannot be done in the office premises would be allowed to be done outside, No extra charges will, however, be payable on this account.

In no case, any part thereof, shall be taken out of the premises without formal written permission of this Office. No transportation charges will be paid on this account. The computers, Printers, Scanners, Peripherals, or part thereof, taken to the workshop will have to be brought back within two days, failing which the cost of the machine/part will be recovered from the firm and, if considered necessary, the contract will be terminated without further notice. It will be the responsibility of the firm to depute experience mechanics for doing the repairing jobs if any during AMC period. Complaints will be attended immediately after receiving the intimation over phone or in writing. In case, the complaint(s) of maintenance/repair of the are not attended to within 24 hours, penalty

of Rs.500/- per day per will be levied. Frequent failure to repair the machine shall warrant the blacklisting of the Firm.

For regular and proper maintenance of the machines for attending to the complaints received from officers, it shall be obligatory on the part of the firm to depute sufficient number of qualified mechanics. In case of emergency, the complaints would also be required to be attended to on holidays.

The selected firm will complete the servicing of Computers, printers, scanners, server and computer peripherals within 15 days from the award of the contract and will put all the machines in working conditions. Certificates of for the successful completing the task has to be provided to the Administration Section.

The firm shall have to attend all complaints on receipt of information from the users directly with the prior approval of Administration Section. The services should be provided on regular basis during office hours and in case of emergency beyond office hours or on holidays etc.

The existing numbers of number of Computers, printers, scanners, server and computer peripherals above may change during the contract. For any such alterations, intimation shall be given to the contractor and if any new addition is not maintained through warranty clause but through AMC, charges for maintenance shall be payable to the contractor at the rates agreed upon. Similarly, the deletion shall also be intimated to the contractor and charges shall be deducted proportionately from the payment due to the contractor.

The firm will be required to undertake maintenance/repairs Computers, printers, scanners, server and computer peripherals at office of RNI, 9th Floor, CGO Complex, Lodhi Road, New Delhi.

The term "Maintenance" shall include oiling, cleaning, servicing and repair of Computers, printers, scanners, server and computer peripherals during the currency of the contract at the exclusive risk, responsibility and the cost of contractor.

The contractor will ensure that the machines give uninterrupted and trouble-free service. All breakdown calls should be attended to promptly and within stipulated time.

The contractor shall be responsible for smooth and satisfactory working of the machines. In case it is found that the selected firm is engaged in malpractices, the contract will be terminated and they will be banned from having business relations with the Ministry.

If the Firm commits breach of any of the terms and conditions or is not able to complete the work in time or the quality of work is not of the desired level, the contract will be cancelled and performance security deposit shall be forfeited and the work will be assigned to another firm at the risk and cost of the Firm.

As most of the items of work will be of urgent and time bound nature, the work will have to be completed within the stipulated time frame.

22. CONTRACTOR'S LIABILITY

If at any stage, it is found that the performance, quality of work and material is not satisfactory, the contract is liable to be terminated without any notice and the Performance Security shall be forfeited.

The firms are also required to prove their competence to undertake such repairing job by furnishing certificate/document regarding satisfactory service from at least three different Ministries/Departments. The firm shall also indicate their registration number, Income — PAN number, GST, TIN number, address of the registered office.

The firm must have an office or workshop of its own in Delhi/NCR.

The contractor shall not sub-contract or sub-let, transfer or assign the contract or any other part thereof. In the event of the contractor contravening this condition, the client shall be entitled to place the contract elsewhere on the contractors risk and cost and the contractor shall be liable for any loss or damage, which the client may sustain in consequence or arising out of such replacing of the contract.

The firm contractor shall be responsible for any injury or accident to the mechanic/ person employed by them.

23 _ VALIDITY OF CONTRACT

The period of Annual Maintenance Contract for maintenance of Computers, printers, scanners, server and computer peripherals will be valid up to one year from the date of the award of the Contract. During the period of non-existence of AMC the services of the firm would be utilized on need basis and payment will be made on pro-rata basis.

The period of the contract may be curtailed/ terminated earlier owing to deficiency in service or substandard quality of work by the selected Firm. This office, however, reserves right to terminate this initial contract at any time after giving one week notice to the selected Firm.

24 PAYMENTS

For payment purpose, the bills should be submitted month-wise, requisitions-wise along with the work completion report/user certificates.

All payments shall be made in Indian currency by means of Electronic Clearance Service (ECS – RTGS) or Cheque.

The Tax Deduction at Source (T.D.S.) shall be deducted as per the provisions of Income Tax Department, as amended from time to time and a certificate to this effect shall be provided to the agency by this Office

25. TERMINATION

In case of breach of any of terms and conditions of the contract by the selected firm, the competent Authority of the client shall have the right to cancel the contract without assigning any reason thereof, and nothing will be payable by the client in that event and the Performance Security deposit shall be forfeited and en-cashed. The decision of the Press Registrar, Office of RNI will be final.

The contractor goes bankrupt and becomes insolvent. This Office, reserves right to <u>withdraw/relax</u> any of the terms and conditions mentioned in the tender document so as to overcome the problem encountered by the contracting parties.

26 GOVERNMENT LAWS AND SETTLEMENT OF DISPUTE

Any claims, disputes and or differences (including a dispute regarding the existence, validity or termination of this contract) arising out of or relating to this contract including interpretation of its terms shall be resolved through joint discussion of the authorized representatives of the concerned parties. However, it the disputes are not resolved by the discussions as aforesaid within a period of 30 days, then the matter will be referred for adjudication of the arbitration of a sole arbitrator to be appointed by the Press Registrar in accordance with the provisions of the Arbitration and conciliation Act 1996 and Rules made the rounder including any modifications, amendments and future enactments thereto. The venue of the arbitration will be New Delhi and the decision of the arbitrator shall be final and binding on the parties. The arbitrator so appointed shall be an official of this Office

27 Jurisdiction of Court:

This contract is governed by the laws of Republic of India and shall be subject to the exclusive jurisdiction of the Courts in Delhi, All the renderers are requested to read and understand the terms and conditions of the contract as detailed out in the foregoing paragraphs before sending their quotations, as no change or violation of the aforesaid terms & conditions are permissible once the quotation is accepted by this office.

Director (NIC) with a request to upload the tender document on the website of this Office

ORDER FOR ARRANGEMENT OF DOCUMENTS WITH THE TECHNICAL BID

- Self attested copy of registration certificate;
- Self— attested copy of PAN/TIN;
- 3. Self-attested copy of VAT Registration Certificate;
- 4. Self-attested copy of Service Tax Registration Certificate;
- 6. . Self- attested copy of Income Tax Registration Certificate;
- Details of agreement made by Company with at least 3
 Ministries/Departments/Govt. Organizations during the last 3
 years;
- 8. Undertaking to be furnished by the service provider that the service provider has not been blacklisted/ banned by any Ministry/Department of Government of India.

APPLICATION - TECHNICAL BID

* or award of AMC for Service Maintenance Computers, Printers, Servers, Scanners and computer peripherals belonging to Office of RNI.

i	Name of the Bidder (in Block			
	letters) Attach certificate of			
	Name of proprietor/Director			
	6			
	Company/Firm/Agency			
	Full address of Designation of Office			
2,	Full address of Registered Office			
	İ			
3.	Telephone No./FAX No./E-mail		· · · · · · · · · · · · · · · · · · ·	
٦.	address			
4.	Full address of Operating/Branch	-		
	Office			
5.				
3.	Telephone No./FAX No./E-mail			
	address			
6.	Self-attested copy of PAN No.			
7.	Self-attested copy of TIN			
	number			
8.	Self-attested copy of VAT/GST	+		
٠.	registration			
9.	Self-attested copy of Service		<u> </u>	
	Registration Certificate			
10.	Bank D.D./P.O. No. & date			•
11.	Drawn of Bank			
12.	Amount of			
	D.D./P.O.			
	Undertaking to the effect that the			
13.	service provider having no legal			
	suit/criminal case or has not been			
	blacklisted/ banned by any Ministry/			
	Department! Govt, Organization			
	Department: Govt. Organization			
1.4	Self-attested copies for experience in			
14.	the similar field in the Govt. Ministry/			
	Department for the last			
	Three consecutive years			
S,No.	Details of client along with address,		Duration o	f Contract
	talanhana and Fav.	F	rom	То
_	telephone and Fax numbers	·····		
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(if the space provided is insufficient, a separate sheet may be attached)

		Additional information, if any: (Attach separate sheet, if requ	15.
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			Date:
			vale.
Signature of authorized persor			
Name:	Place:		
Seal	riace.		

DECLARATION

1.	1,			Son	/	Dat	ughte	r /	Wife	of	Shri
	Pro	prietor/Di	irector/a	auth	ог	izε	e d	s i g	nat	ory	o f
	t h e	agency/Firm,	mentioned	abov	e,	is	comp	eteni	t to	sign	this
	declar	ation and exec	ute this docu	ıment	;						

- I have carefully read and understood all the terms and conditions of the tender for maintenance of Computers, printers, scanners, server and computer peripherals in the office of RNI, New Delhi and undertake to abide by them;
- 3. The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I/we, am/are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate

	Signature of authorized person
Date:	Full Name:
Place:	Seal:

Application - Financial Bid

For Annual maintenance of Computers, printers, scanners, server and computer peripherals of this office of RNI, 9th Floor, Soochna Bhavan, CGO Complex, Lodhi Road, New Delhi – 110003

Name of the Fin	ms :	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
	Rat	e of AMC		
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List of Computers and Peripherals in O/o RNI

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O.K.	FIP Laserjet P1007	2A I apply All in Cm2 :3
0.K.	Samsung ML2161	22. Dell All in One i5
>	warranty	
0.K.	Samsung 2020 under	21. Dell All in One i5
0.K.	HP Laserjet P1007	ļ <u> </u>
0.K.		19. Dell All in One i5
0.K	Samsung 2161	·
0.K	HP LJ P 1505	
0.K	HP LJ 1020	<u> </u>
0.K	Samsung ML2161	15. Dell All in One i5
0.K.	HP Laseriet P1007	
0.K	1	13. FIP Proliant ML 110 G6
	WATTAILY	
O.K.	Samsung 2020 under	12. HP Core i5
0.K		ļ.
0.K		10. HP Core i5 (Desktop)
0.K	HP Laserjet P1106	9. Dell All in One i5
0.K.	HP Lascriet P1007	8. Dell All in One i5
0.K	HP Laserjet 1020	7. Dell All in One i5
0.K	Samsung ML2161	6. Dell All in One i5
0.K.	HP Laserjet P1007	5. Dell All in One i5
0.K	HP Laserjet P1007	ļ
0.K.	HP Laserjet P1007	
O.K	Samsung ML2161	2. Dell All in One i5
O.K	Samsung ML2161	1. Dell All in One i5
Scanner Remarks	2 Tablica (tatonel Ivo.)	ļ
		Sl. System & Configuration

List of Computers and Peripherals in O/o RNI

47. 48. 49. 50. 51.	45.	41 41 5	39.	38.35	32. 34.	30. 31.	27. 28. 29.	25.
Dell All in (Lenovo All Dell All in Dell All in Dell All in HP Core 2	Dell All in One is Dell All in One is HP Core i7 (Desktop)	HP Core 2 Duo (Desktop) Lenovo All in One Core i3 Lip Core 2 Duo (Desktop)	Dell All in One i5	HP Core 2 Duo Desktop Lenovo Core i3 Desktop	HP core i5 Desktop Dell All in One i5 HP Core i5 Desktop	Dell All in One i5 Lenovo All in One i5	Dell All in One i5 Dell All in One i5 Dell All in One i5	sktop)
HP LJ P 1505 HP LJ P 1505 Hp LJ 1007 Samsung 2161 HP LJ P 1007 HP LJ P 1007	HP LJ P 1007 IHP LJ 1022	HP LJ P 1007 Samsung 2161	Samsung 2020 (Under Warranty) HP LJ P 1007	HP LJ P 1007 Samsung 2161	Samsung ML 2161			List of Computers and recipied as in Scanner
		HP 5590	HF 3370	HP 5590		0655 aH		Scamer
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List of Computers and Peripherals in O/o RNI

Caster o Caster .	Driver (mocked No.)	Seamer	Kamara
53. Dell All in One i5	Samsung 2020 (Under	_	C. 7.
	warranty)		0.K.
54. Lenovo i3 All in One		HD Scaniet	0.K.
55. HP Core 2 Duo (Desktop)	HP LJ 1022	5590	
52 Dall All in One is	HP LJ 1020	 	0.K
+			U.K.
<u> </u> 	HD I I 1505		0.K.
+	Sameino 2161		0.K
-	Sameling 7/6/		0.K.
60. Lenovo Core 13 (Deskaup)	Canada 2000 (Inder	 -	O.K.
61. Dell All in One 15	Marsate)		
ļ 1			0.K.
╀			Under warranty
<u> </u>		:	Under warranty
64. Dell All in One 3	Camerina (1480)		Under warranty
ļ - · · ·	Damsong C wy		Computer Under
66. Delt All in One 15	Samsung 2101		warranty
	of Olive Jee		Under warranty
67. Dell All in One 15			0.5
68. Hip P4 Desktop			
69. Dell All in One i5	Warranty)		
70 Dell All in One is	Samsung 2161		
	Samsung 2161		
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			O.S.